

# PRIVACY POLICY

## Introduction

Twahirah Islamic Center Uganda LTD is committed to protecting your personal information and respecting your privacy. This Privacy Policy explains how we collect, use, and disclose personal information when you interact with our services, including our website, mobile applications, and other related services.

## Information We Collect

1. **Personal Information:** When you register or interact with Twahirah Islamic Center Uganda LTD, we may collect personal details such as your name, phone number, email address, physical address, gender, nationality, profession, and any other information necessary for the services you use.
2. **Usage Data:** We may collect information on how you access and use our services, including your device's IP address, browser type, device information, operating system, the pages of our services that you visit, the time and date of your visit, the time spent on those pages, and other diagnostic data.
3. **Communication Data:** Any communication between you and Twahirah Islamic Center Uganda LTD, whether through emails, messages, or phone calls, may be recorded or monitored to improve service delivery and ensure compliance with our policies.

## How We Use Your Information

Twahirah Islamic Center Uganda LTD uses the collected data for the following purposes:

- **Service Delivery:** To provide and maintain our services, including creating and managing your account, and to process transactions.
- **Communication:** To communicate with you about your account, updates, and any inquiries you make.
- **Improvement of Services:** To enhance our services, including personalizing your experience and conducting analysis to improve service delivery.

- **Marketing and Promotional Activities:** To provide you with information about our services, events, and promotions that may interest you.
- **Legal Compliance:** To comply with any legal obligations, resolve disputes, and enforce our agreements.

### **Data Retention**

We will retain your personal information only for as long as is necessary for the purposes set out in this Privacy Policy. If you wish to delete your information, please contact us at [privacy@twahirahislamiccenter.com](mailto:privacy@twahirahislamiccenter.com) .

### **Security of Your Information**

Twahirah Islamic Center Uganda LTD takes your privacy seriously and employs a variety of security measures to protect your personal information. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

### **Children's Privacy**

Our services are designed to be accessible to individuals of all ages, including children under the age of 18. Twahirah Islamic Center Uganda LTD is committed to protecting the privacy of young children, and we take special care to comply with relevant laws regarding children's privacy.

1. **Parental Consent:** For children under the age of 13, we require parental or guardian consent before collecting any personal information. Parents or guardians must provide consent for their child's registration and use of our services.
2. **Information We Collect from Children:**
  - **Basic Information:** With parental consent, we may collect basic information about the child, such as their name, age, gender, and educational level, necessary for participation in our programs.
  - **Usage Data:** We may collect usage data (e.g., device information, IP address, app usage) to improve the educational experience. This data is used solely for internal purposes and is not shared with third parties without explicit consent.

### 3. **How We Use Children's Information:**

- **Educational Purposes:** We use children's information to deliver our educational content, track progress, and customize learning experiences.
- **Parental Access:** Parents or guardians have the right to review, edit, or delete their child's information at any time. They can do this by contacting us at [info@twahirahisamiccenter.com](mailto:info@twahirahisamiccenter.com).

### 4. **Security Measures:**

- **Strict Data Protection:** We implement strict security measures to protect children's information from unauthorized access, loss, or misuse.
- **No Third-Party Sharing:** We do not share children's personal information with third parties except where legally required or with parental consent.

### 5. **Parental Rights:** Parents or guardians have the right to:

- **Access their child's personal information.**
- **Request the deletion of their child's personal information.**
- **Withdraw consent at any time, which may affect the child's ability to participate in certain activities.**

### **Third-Party Services**

Our services may include links to third-party websites or services that are not operated by us. We advise you to review the Privacy Policy of every third-party site or service you visit.

### **Cookies**

We use cookies and similar tracking technologies to monitor activity on our services and store certain information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our services.

### **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. You are advised to review this Privacy Policy periodically for any changes.

### **Contact Us**

If you have any questions or concerns about this Privacy Policy or our data handling practices, please contact us at [privacy@twahirahisamiccenter.com](mailto:privacy@twahirahisamiccenter.com) .